

## COMPREHENSIVE COMBINED CARRIERS' CLAIM FORM

### 1 Important Notice

- Please read this claim form prior to answering the questions.
- ALL questions must be answered as fully as possible. Please use additional sheets if necessary and copies of relevant documentation should be attached.
- If you have any questions in relation to completion of the claim form, please contact your insurance advisor or broker.
- Please send the completed claim form, as soon as possible, to your insurance advisor or broker.
- LIU reserve our right to obtain further documents in relation to this claim, if necessary.
- Please do not accept any offer of settlement or bank monies without first contacting LIU.
- You are reminded that under no circumstances should you admit any liability or make any offer of settlement.

### 2 Details of Insured

Name of insured \_\_\_\_\_  
 Address \_\_\_\_\_  
 Policy No. \_\_\_\_\_ Email \_\_\_\_\_  
 Telephone No. \_\_\_\_\_ Fax No. \_\_\_\_\_  
 Input tax entitlements \_\_\_\_\_ ABN \_\_\_\_\_

### 3 Claim Details

Date of loss \_\_\_\_\_ Date of dispatch \_\_\_\_\_  
 Consignment note No. \_\_\_\_\_  
 Consignor \_\_\_\_\_ Consignee \_\_\_\_\_  
 Transit from \_\_\_\_\_ Transit to \_\_\_\_\_  
 Description of cargo/goods \_\_\_\_\_  
 Cause of loss/damage \_\_\_\_\_  
 Where did loss occur \_\_\_\_\_  
 Where can the goods be inspected \_\_\_\_\_  
 Have you reported the loss to Police? Yes  No   
 If yes give date of notification Date \_\_\_\_\_

Has a claim been made against you? Yes  No

Have you denied liability verbally or in writing? Yes  No

If yes, please provide a copy of all documentation.

Do you want to indemnify the cargo owners? Yes  No

#### 4 Statement of Claim

Description of lost/damaged property	Present cost of repair or replacement
Total amount claimed	

#### 5 Documents

For faster processing of your claim please ensure that you have attached:-

- A consignment note or similar document evidencing receipt of the consignment;
- The Standard Trading Terms & Conditions of Carriage – if you undertook the transit under another company’s standard Terms and Conditions of Carriage, those terms and conditions should be provided to LIU;
- Any photos;
- The Letter of Demand from the third party and your response, if any;
- Copy of the commercial invoice for the damaged consignment;
- If relevant, a copy of the Police Report

LIU reserve our right to obtain further documents in relation to this claim, if necessary.

## 6 Bank Details

Please provide your account details below to ensure a prompt settlement if liability of this claim is agreed.

Account name \_\_\_\_\_

Bank name \_\_\_\_\_

Account number \_\_\_\_\_ BSB number \_\_\_\_\_

## 7 Important points to consider that may influence a claim

If you provided this transit service under another transport company's Terms and Conditions of Carriage i.e. acted as a sub-contractor:

- a. Were you provided with a copy of the main contractor's Terms and Conditions of Carriage? Yes  No
- b. Do the main contractor's Terms and Conditions of Carriage indemnify/protect you for any loss/damage caused? Yes  No
- c. Has the main contractor denied liability in respect of the damage to the cargo in question? Yes  No
- d. Who is making the claim? \_\_\_\_\_

If the responses are "yes" to a, b or c, please contact your broker and LIU immediately to discuss next possible steps to deal with such circumstances.

## 8 Signature

I, (print name in full) \_\_\_\_\_

(position) \_\_\_\_\_

of the Insured and on behalf of the Insured acknowledge the above answers to be true and correct AND acknowledge that the insurer may take its decision on indemnity having regard to these answers.

Signature

Date

\_\_\_\_\_

## Privacy Notice

Liberty International Underwriters (LIU) is a trading name of Liberty Mutual Insurance Company, which is a company incorporated in the United States. It is a member of Boston-based Liberty Mutual Group (LMG). LIU Australia's head office contact details are:

Address: Locked Bag 18, Royal Exchange NSW 1225, Australia  
Phone : +61 2 8298 5800

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